IBM - Verify: User Experience

Course Number: TW905XG-WBT

Duration: 0.25 days

Course Description

This IBM Web-Based Training (WBT) is Self-Paced and includes:
- Instructional content available online for duration of course
- Visuals without hands-on lab exercises

This course guides learners through the process of customizing IBM Verify in their organization.

It first covers the branding options in Verify, For organizations leveraging IBM Verify, which allow organizations to extend their brand into the authentication and user self-care cycle. Branding is the process of creating a strong, positive perception of an organization and its products or services in the mind of their consumers.

The second unit explains how to plan and create a user journey orchestration, which focuses on creating intuitive and engaging user experiences, covering requirements such as account creation and registration, application requests, data privacy and consent interaction, seamless login experience routing, profile recovery, and multi-factor authentication enrollment. An orchestrated user journey helps ensure that individuals are experiencing processes that align with organizational goals to deliver optimal business outcomes while making these processes intuitive and easy to navigate.

Skills Gained

In this course, you learn to do the following tasks:

- Explain how Verify implements branding and describe options for managing themes

- Describe how to implement themes by using labels, logos, and Cascading Style Sheet (CSS) classes
- Explain the use of email templates in branding
- Describe how to implement complex web page changes and language requirements
- Describe the concepts of orchestration using flows
- Describe the components of the flow editor
- Explain tasks and decision points
- Explain orchestration error handling

Who Can Benefit

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Prerequisites

Please make sure you finish the TW900X Verify: Adoption course before you start this TW905XG Verify: User Experience course.

Course Details

Outline

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